

CAHO FRIDAY UPDATE

ISSUE 13 | 27 NOVEMBER 2020

UPCOMING

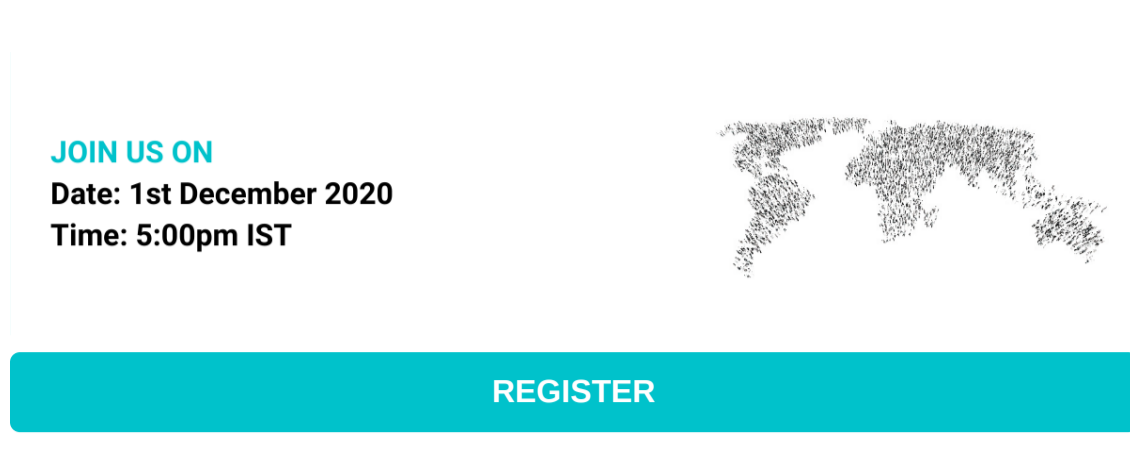
@CAHO

Coming Soon !! International Webinar Series with ISQua



CAHO is proud to announce the International Webinar Series in collaboration with the International Society for Quality in Healthcare (ISQua) commencing December 1st, 2020 at 5 pm IST.

Block your date!



International Webinar Series

CAHO brings to you a Webinar Series by International Experts commencing from the month of December. The first webinar will be on:

Patient-Reported Outcome Measures (PROM)

By **Dr. Eyal Zimlichman**

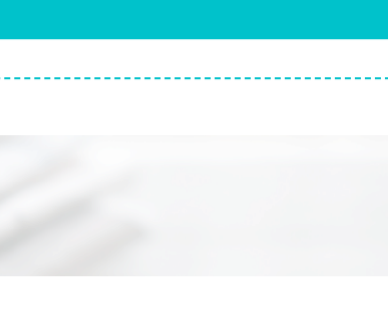
MD, MSc (MHCM)
Deputy Director-General,
Chief Medical Officer & Chief Innovation Officer
Sheba Medical Center, Israel

Participation certificates will be issued jointly by CAHO and ISQua.

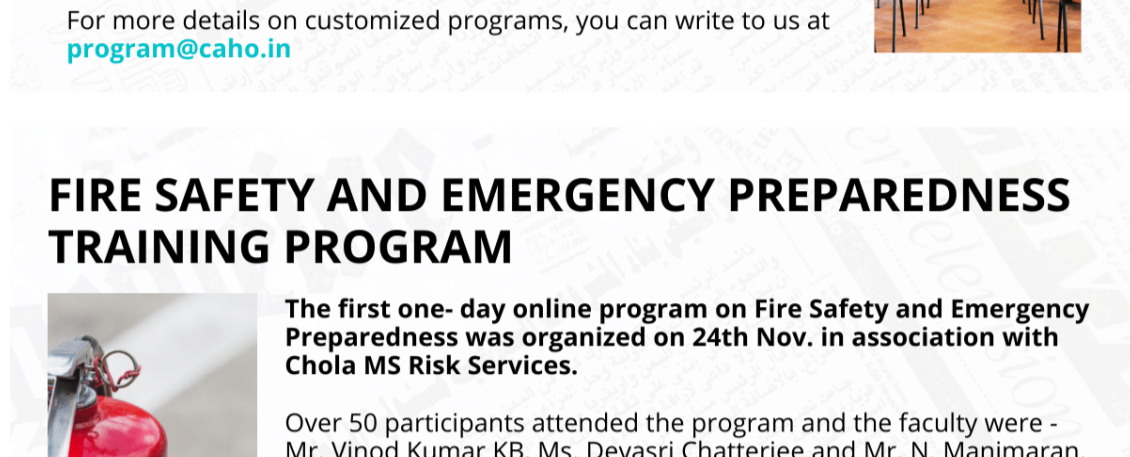
JOIN US ON

Date: **1st December 2020**

Time: **5:00pm IST**



REGISTER



INVITATION
**WORLD QUALITY
MONTH 2020
CELEBRATIONS!**

World Quality Month -2020 Celebration

CAHO & Qimpro Foundation extends an invitation to commemorate 101 years of Quality:

QualTech Prize

Healthcare 2020 will be conducted for recognising the contributions of quality professionals and providing a moment for all to celebrate the achievements of their teams and organisations.

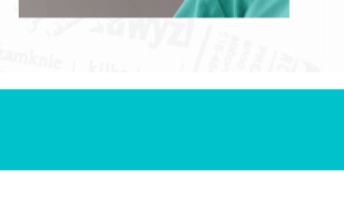
This event offers a unique opportunity to learn and benchmark process improvements made by 25 shortlisted HCOs in both clinical and non- clinical domains in India.

Agenda - <https://www.qimpro.org/healthcare/qualtech-prize-2020-schedule>

JOIN US ON

Date: **28th & 29th November 2020**

Time: **3:00pm to 7:00pm IST**



REGISTER

NEWS

@CAHO

ONLINE TRAINING PROGRAM ON NABH 5TH EDITION STANDARDS

A 2-days online training program on NABH 5th edition standards was organized for the staff of Kerala Institute of Medical Sciences (KIMS) for implementation of NABH Full Accreditation Standards in the organizations on 20th & 21st Nov, 2020

54 participants attended the program and faculty were- Dr. Lallu Joseph, Dr. Mohan Adhyam, Dr. Suneel C Mundkur, Dr. Sankar Sen Gupta, Dr. J Jayalakshmi, Mr. Vinod Kumar and Ms. Freeda D'Souza

For more details on customized programs, you can write to us at program@caho.in



FIRE SAFETY AND EMERGENCY PREPAREDNESS TRAINING PROGRAM



The first one-day online program on Fire Safety and Emergency Preparedness was organized on 24th Nov. in association with Chola MS Risk Services.

Over 50 participants attended the program and the faculty were - Mr. Vinod Kumar KB, Ms. Devasri Chatterjee and Mr. N. Manimaran.

WEBINAR: COMMUNICATION SKILLS FOR NURSES IN CRITICAL AREAS: MATERNAL & NEONATAL WARDS ON 24TH NOVEMBER.

Moderators:

Dr. Usha Kumari (Sri Ramachandra Medical College & Research Institute, Chennai), Dr.S. Ramesh Babu (Trichy SRM Medical College Hospital & Research Centre, Trichy)

Speakers:

Dr. Kingsly R Gnanadurai (Bangalore Baptist Hospital, Bangalore), Dr. Anuradha Pichumani (Sree Renga Hospital, Chengalpattu)

Panelists:

Dr. Gigi Selvam (Annai Velankanni Hospitals, Tirunelveli), Dr Uma Ram (Seethapathy Clinic & Hospital, Chennai), Dr. Suneel C Mundkur (KMC, Manipal), Mrs. Alice Sony (CMC,Vellore) Mrs. Leena Chandrasekharan (Dr. Mehta's Hospitals, Chennai)

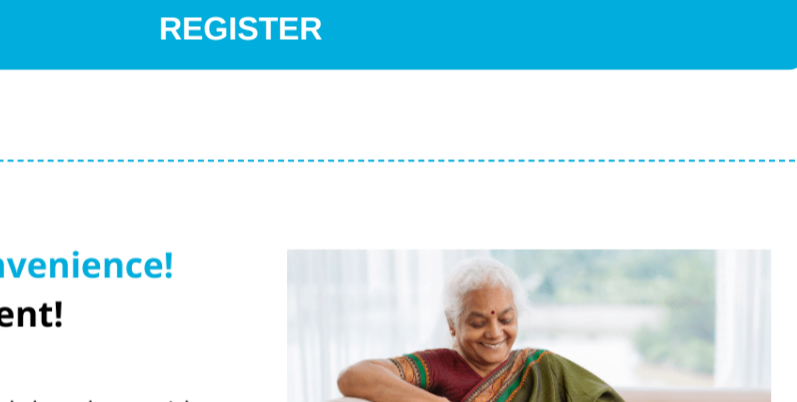


WATCH WEBINAR VIDEO

EVENTS

@CAHO

CAHO + QIMPRO
**QUALITY
FABLES
CHATS**



CAHO EVENTS

Quality Fables Chats

Quality Fables are short narratives based on real experience and involve real people making a significant point and are the New Age catalysts for effective training on Quality Management, Performance Excellence and Benchmarking for Best Practices.

Listen to the first Quality Fable Conversation (LEGITIMISING ABSENTEEISM) between Mr Suresh Lulla and Dr Vijay Agarwal: <https://youtu.be/Nnbfp9TY-58>

Register for the next Quality Fables Chats

Features and Failures - A Bank Fable

Date - 8th December, 2020

Time - 4 to 5pm

REGISTER FOR QUALITY CHAT - 2

ACADEMY

@CAHO

**BASIC CERTIFIED
PROFESSIONAL
FOR QUALITY
IMPLEMENTATION
IN HOSPITALS
(CPQH-BASIC)**



CAHO ACADEMY

Basic Certified Professional for Quality Implementation in Hospitals (CPQH Basic)

Date: **5th & 6th December 2020**

Time: **9:00am to 5:00pm**

Applications are invited for the first two-days online training program for implementation of NABH Pre-Accreditation Entry Level Certification Standards in Hospitals/ Healthcare Organizations.

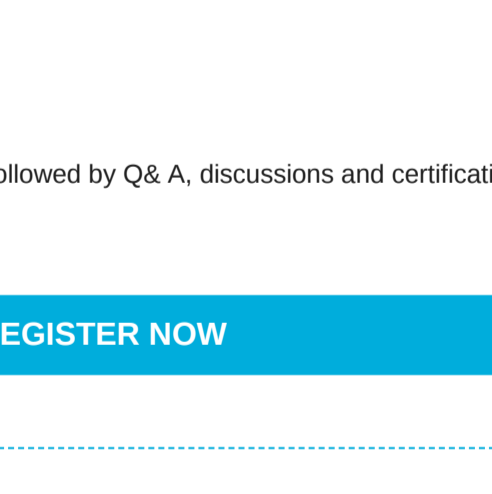
Program Highlights:

- Thorough knowledge of Entry-Level Standards
- Implementation with the right intent
- How to close NC's
- How to apply online through HOPE portal
- Preparing SOPs and manuals
- Group Exercises
- Mock audits

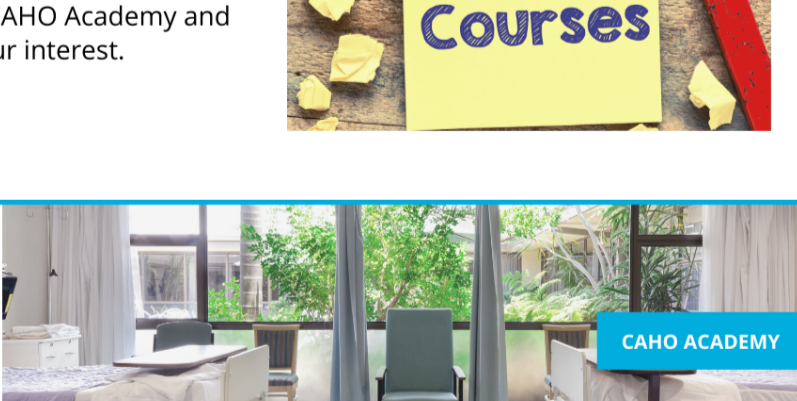
REGISTER

Study at your convenience! Anytime enrollment!

You should submit e-modules along with assessment within pre-defined completion timeline from the day of login to earn your certification.



CERTIFICATE COURSE
**HEALTHCARE RISK
MANAGEMENT
(CHRM)**

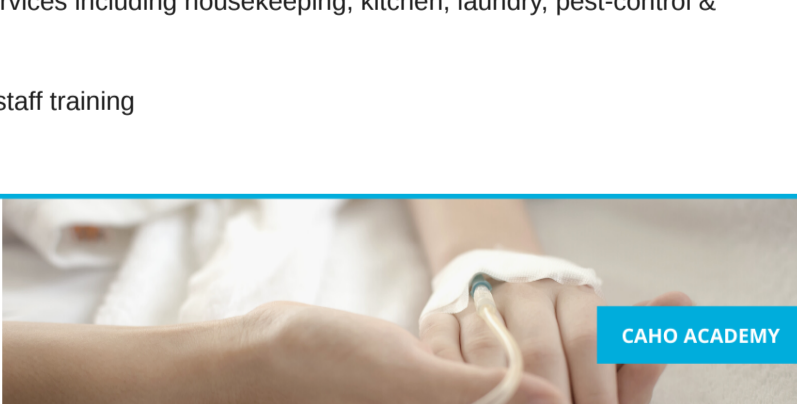


CAHO ACADEMY

Certificate Course in Healthcare Risk Management (CHRM)

10 self-paced e-modules with exercises, references and CHRM certification after online evaluation by CAHO in association with Asian Society for Quality in Healthcare (ASQua).

TRAINING PROGRAMS
**MIGRATION FROM
NABH 4TH EDITION
TO 5TH EDITION**



CAHO ACADEMY

Migration from NABH 4th edition to 5th edition

11 self-paced e-modules with exercises and references about the transition to NABH 5th edition followed by online evaluation. It aims at helping healthcare professionals through the stepwise progression to a mature quality system covering the full accreditation process.

TRAINING PROGRAMS
**RT-PCR WITH
CBNAAT AND
TRUENAT**



CAHO ACADEMY

RT-PCR with CBNAAT and TrueNat for COVID Testing Laboratory

The program consists of 8 self-paced e-modules for RT-PCR application in molecular diagnostics in implementing standardized molecular techniques.

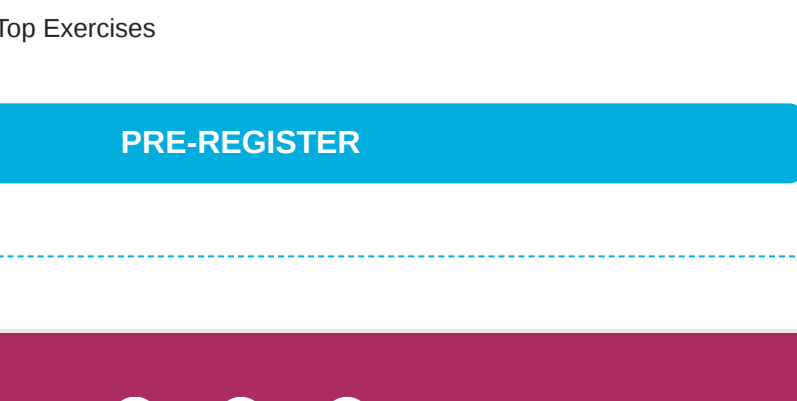
FIND OUT MORE

Become the Master! Learn from Industry Leaders at CAHO Masterclass Series.



NEW!
Masterclass Series 2.0 announced
Register Today!!

CAHO
**MASTERCLASS
SERIES**



CAHO ACADEMY

In the ongoing Master Class Series, the last session on Clinical Audit was taken up by Dr. Sunil C Mundkur, Prof Paediatrics - Kasturba Medical College and Advisor - Quality Implementation, KMC Hospital, Manipal. It was well-attended with 400 registrants.

Interested participants can register anytime for viewing recordings of MasterClass Series 1.0

MasterClass Series 2

CAHO introduces Masterclass Series – 2 commencing from December on NABH 5th edition Requirements- Focus on Departments.

13 LIVE SESSIONS

- Radiology Department
- Laboratories & Blood Bank
- Emergency Department
- Human Resources Management
- Doctors
- Critical Care
- Nurses
- Medication Management
- Infection Control Professionals
- Quality and Patient Safety
- Top Management
- Facility Management
- Medical Records/ Information Management

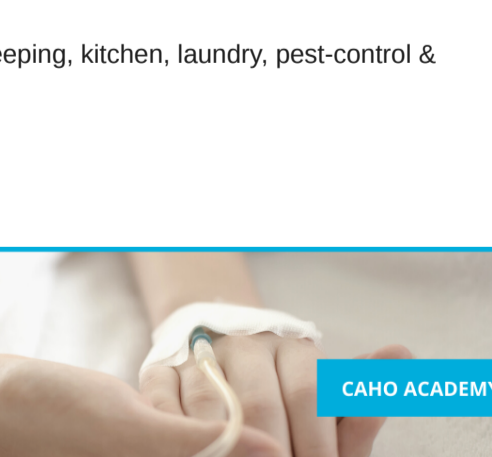
One session every week on Wednesdays (6-7 pm) followed by Q & A, discussions and certification post completion of series.

FIND OUT MORE / REGISTER NOW

Explore upcoming programs From CAHO Academy

Stay updated with the latest programs and announcements from CAHO Academy and spot the sessions of your interest.

Pre-register Now!



**BASIC CERTIFIED
PROFESSIONAL
FOR HOSPITAL
INFECTION
CONTROL
(CPHIC-BASIC)**

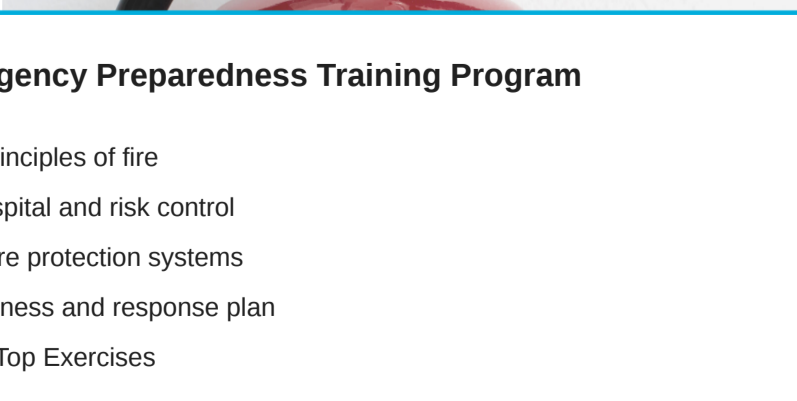


CAHO ACADEMY

Basic Certified Professional for Hospital Infection Control (CPHIC-Basic)

- Developing the HIC team and manual
- Disinfection and sterilization
- Biomedical waste management and licencing
- Infection control surveillance
- Standard precautions
- Managing support services including housekeeping, kitchen, laundry, pest-control & mortuary
- Occupational health staff training

**BASIC NURSING
COMMUNICATION
WORKSHOP**

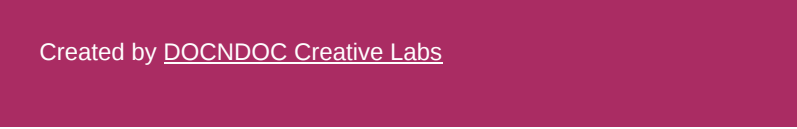


CAHO ACADEMY

Basic Nursing Communication Workshop

- Bedside Communication
- Challenging Scenarios
- Learning from other industries
- Barrier in Communication
- Professional Nursing Etiquettes
- Innovation Facilitating Communication
- Listening & Empathy
- Scripted & Standardized Communication

**LABORATORY
QUALITY
MANAGEMENT
SYSTEM &
INTERNAL AUDITOR
(ISO: 15189 -2012)**



CAHO ACADEMY

Certificate Course on Laboratory Quality Management System & Internal Auditor (ISO: 15189 -2012)

- Implementation of the Laboratory Management System
- Requirements of International Standards ISO 15189:2012
- NABL specific criteria
- NABL documentation

**NEW!
FIRE SAFETY AND
EMERGENCY
PREPAREDNESS
TRAINING
PROGRAM**

CAHO ACADEMY

Fire Safety and Emergency Preparedness Training Program

- Understanding the principles of fire
- Fire Hazards in a hospital and risk control
- Active and Passive fire protection systems
- Emergency preparedness and response plan
- Mock drill and Table Top Exercises

PRE-REGISTER

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